ENCORE Release 9.4		
IMPLEMENTATION DATE	July 28, 2001	
SYSTEM DOWNTIMES	July 27, 2001 7:00 PM EDT through July 28, 2001 12:00 Noon EDT	
ASSOCIATED DOCUMENTATION	There is no associated documentation with this release.	
RELEASE SCOPE	CCP CR#	FEATURE
	0002	Pre-Order/Order Business Rule Discrepancies
	0322	Enhancements for Mechanized Line Sharing
	0092	Modify DFDT/CHC for Designed Loops
	0385	Spares not returned when POTS is used in Loops Service Change
	0445	Due Date calculations for Non-complex Port/Loop, a/k/a Unbundled Network Elements-Platform (UNE-P) orders

ATTACHMENT F

August 27, 2001

BellSouth is working in an effort to resolve the issues identified in Defect CR0459 - Unable to View BTN, PSO, and LSF.

A workaround solution has been established to accommodate the CLEC community until the implementation of a fix.

Workaround:

Please obtain copies of the CSR information and handle according to the type of request:

Resale and Complex requests: Fax to the Complex FAX Servers

UNE requests: Fax to the UNE FAX servers

The centers are aware of this matter and are prepared to handle your fax requests. We realize that this may not be an ideal situation; however, it is an interim solution, which we are working to resolve. We apologize for any inconvenience.

Sincerely,

Valerie M. Cottingham

ATTACHMENT G

⊕ **BELL**SOUTH

Change Request Form

(1) CHANGE REQUEST LOG #	CR0466

(2) STATUS	N

Rec'd 8-15-01

To be completed by CCM or BellSouth:

(3) REQUEST TYPE	☐ TYPE 2 (REGULATORY)	☐ TYPE 3 (INDUSTRY)	☐ TYPE 4 (BST)	X TYPE 5 (CLEC)
	☐ TYPE 6 (DEFECT) NOTE: COMPLETE SECTION 2	☐ EXPEDITED FEATURE	☐ FLOW-THRU	

SECTION 1

(4) COMPANY NAME	BIRCH TELECOM, Inc.
(5) OCN	
(6) CCM NAME	Mel Wagner Jr.
(7) TELEPHONE NUMBER	816-300-3800
(8) CCM EMAIL ADDRESS	Mwagner@birch.com
(9) CCM FAX NUMBER	816-300-3350
(10) ALTERNATE CCM NAME	Don Anderson
(11) ALTERNATE PHONE NUMBER	816-300-3792
(12) ORIGINATOR'S NAME	Mel Wagner Jr.
(13) ORIGINATOR'S PHONE NUMBER	816-300-3800
(14) TITLE OF CHANGE REQUEST	LENS CSR

(15) CATEGORY	☐ ADD NEW FUNCTIONLITY	X CHANGE EXISTING
(16) DESIRED DUE DATE		

Attachment A-1

Jointly Developed by the Change Control Sub-team comprised
of BellSouth and CLEC Representatives.

⊕ *BELLSOUTH*   **Change Request Form**

(17) ORIGINATING CCM ASSESSMENT OF IMPACT	**X** HIGH	☐ MEDIUM	☐ LOW	
(18) ORIGINATING CCM ASSESSMENT OF PRIORITY	☐ URGENT	**X** HIGH	☐ MEDIUM	☐ LOW

(19) INTERFACES IMPACTED

PRE-ORDERING	**X** ☐ LENS	☐ TAG	☐ CSOTS	
ORDERING	☐ EDI	☐ LENS	☐ TAG	☐ LNP
MAINTENANCE	☐ TAFI	☐ EC-TA Local		
MANUAL	**X** ☐ Manual			

(20) TYPE OF CHANGE (Check one or more, as applicable)

X Software	☐ Product & Services	**X** Documentation	☐ Hardware	☐ New or Revised Edits
☐ Regulatory	☐ Industry Standards	**X** Process	☐ Other	☐ Defect
☐ Expedited Feature	☐ Flow Through			

(21) DESCRIPTION OF REQUESTED CHANGE (Including purpose and benefit received from this change. Include attachments if available)	Birch has experienced multiple LENS changes that were not fully disclosed or documented in Change Control, Carrier Notification Letters or the LENS User manual. Birch is requesting the following issues be addressed to support more efficient provisioning practices: 1) Indicate retail/wholesale PSO (pending service order) activity on the LENS CSR, impacts approximately 20% of our orders. 2) Indicate Local Account Service Freeze on LENS CSR, impacts approximately 15% of our orders. 3) Allow ability to print individual CSR sections or entire LENS CSR, impacts approximately 50% of our orders. <ins>8-28-01 Updated Description:</ins> Birch is requesting the capability to print the entire CSR with one click of the mouse, as well as continue to have the capability to print each individual section of the CSR without printing the entire CSR. 4) Indicate all TN#'s (Main and Bill-On) on LENS CSR, impacts approximately 25% of our orders.
(22) REQ TYP(s) IMPACTED:	M
(23) ACT TYP(s) IMPACTED:	V, N, C, D
(24) PROVIDE EXAMPLE OF REQUESTED CHANGE:	1) Indicate retail/wholesale PSO (pending service order) activity on the LENS CSR, BTN 205 481 2020/OCN 1897; BTN is 865 546 5942/OCN 1739. 2) Indicate Local Account Service Freeze on LENS CSR, BTN is 251 432 8200/OCN 1897. 3) Allow ability to print individual CSR sections or entire LENS CSR

Attachment A-1

Ⓐ BELLSOUTH   Change Request Form

	BTN is 205 781 1432/OCN 1897. 4) Indicate all TN#'s (Main and Bill-On/Related) on LENS CSR
(25) Identify the LSOG versions that are affected by this change	4

This section to be completed by BellSouth only:

(26) Does this request require clarification?	☒ YES ☐ NO
(27) Clarification Request Sent	8-20-01
(28) Clarification Response Due	8-29-01

(29) Change Request Review Date	
(30) Target Implementation Date	
(31) Change Review Meeting Results	**8-20-01** Issues #1, 2 and 4 (PSO, LSF and BTNs) are addressed in CR0459 defect change request. For Issue #3, allow ability to print individual CSR sections or entire LENS CSR. We need additional information on this issue because this functionality does exist. For example, on complex CSRs the first section displayed is the IDENT/LIST. You can print the IDENT/LIST section if you'd like. The 2nd section displayed is the DIR/BILL section, you can then print this section if you'd like. The 3rd section is the SERVICE AND EQUIP, etc. For non-complex CSRs, you can print the entire record. We retrieved the BTN 205 781 1432 and was able to print the entire CSR by the individual sections. Please provide additional information on this issue. **8-28-01** Clarification response received from Birch. Please refer to Section 21 for updated description for Issue #3. **09/26/01** CMT sent email to CLEC require additional time to review this request.

(32) CANCELED CHANGE REQUEST	☐ DUPLICATE	☐ TRAINING	☐ CLARIFICATION NOT RECEIVED
(33) CANCELATION ACKNOWLEDGMENT	☐ CLEC	☐ BST	DATE:

(34) APPEAL	☐ YES	☐ NO
(35) APPEAL CONSIDERATIONS		

SECTION 2
This section to be completed by CLEC/BellSouth- External Explanation of Type 6 Defect Change Request

Attachment A-1

Jointly Developed by the Change Control Sub-team comprised
of BellSouth and CLEC Representatives.

ⓐ **BELL**SOUTH

Change Request Form

(36) PON #	
(37) ERROR MESSAGE:	
(38) RELEASE OR API VERSION (If applicable)	
(39) DESCRIPTION OF DEFECT SCENARIO:	

SECTION 3
This section to be completed by BellSouth – Internal Validation of Defect Change Request

(40) DEFECT VALIDATION RESULTS:	

(41) CLARIFICATION NEEDED: ☐ YES ☐ NO

(42) VALIDATED DEFECT IMPACT LEVEL: ☐ HIGH ☐ MEDIUM ☐ LOW

(43) VALIDATION TYPE: ☐ DEFECT ☐ FEATURE ☐ TRAINING ISSUE ☐ DUPLICATE

(44) DEFECT IMPACTS OTHER CLECS? ☐ YES ☐ NO

(45) INTERFACES IMPACTED BY DEFECT: ☐ EDI ☐ TAG ☐ LNP ☐ LENS

☐ TCIF 7 ☐ TCIF 9

(46) TARGET IMPLEMENTATION DATE:

Attachment A-1

ATTACHMENT H

⊕ **BELL**SOUTH   **Change Request Form**

---

(1) CHANGE REQUEST LOG #	CR 0459
(2) STATUS	V

To be completed by CCM or BellSouth:

(3) REQUEST TYPE	☐ TYPE 2 (REGULATORY)	☐ TYPE 3 (INDUSTRY)	☐ TYPE 4 (BST)	☐ TYPE 5 (CLEC)
	☒ TYPE 6 (DEFECT) NOTE: COMPLETE SECTION 2	☐ EXPEDITED FEATURE	☐ FLOW-THRU	

SECTION 1

(4) COMPANY NAME	BELLSOUTH
(5) OCN	
(6) CCM NAME	Cheryl Storey
(7) TELEPHONE NUMBER	205-321-2113
(8) CCM EMAIL ADDRESS	Change.Control@bridge.bellsouth.com
(9) CCM FAX NUMBER	205-321-5160
(10) ALTERNATE CCM NAME	
(11) ALTERNATE PHONE NUMBER	
(12) ORIGINATOR'S NAME	
(13) ORIGINATOR'S PHONE NUMBER	
(14) TITLE OF CHANGE REQUEST	Unable to view BTN, PSO, LSF and Directory Information on LENS CSR

(15) CATEGORY	☐ ADD NEW FUNCTIONLITY	☐ CHANGE EXISTING
(16) DESIRED DUE DATE		

Attachment A-1

Jointly Developed by the Change Control Sub-team comprised
of BellSouth and CLEC Representatives.

⊕ **BELL**SOUTH   **Change Request Form**

(17) ORIGINATING CCM ASSESSMENT OF IMPACT	☒ HIGH	☐ MEDIUM	☐ LOW	
(18) ORIGINATING CCM ASSESSMENT OF PRIORITY	☐ URGENT	☐ HIGH	☐ MEDIUM	☐ LOW

(19) INTERFACES IMPACTED

PRE-ORDERING	☐ LENS	☐ TAG	☐ CSOTS	
ORDERING	☐ EDI	☐ LENS	☐ TAG	☐ LNP
MAINTENANCE	☐ TAFI	☐ EC-TA Local		
MANUAL	☐ Manual			

(20) TYPE OF CHANGE (Check one or more, as applicable)

☐ Software	☐ Product & Services	☐ Documentation	☐ Hardware	☐ New or Revised Edits
☐ Regulatory	☐ Industry Standards	☐ Process	☐ Other	☒ Defect
☐ Expedited Feature	☐ Flow Through			

(21) DESCRIPTION OF REQUESTED CHANGE (Including purpose and benefit received from this change. Include attachments if available)	
(22) REQ TYP(s) IMPACTED:	
(23) ACT TYP(s) IMPACTED:	
(24) PROVIDE EXAMPLE OF REQUESTED CHANGE:	
(25) Identify the LSOG versions that are affected by this change	

This section to be completed by BellSouth only:

(26) Does this request require clarification?	☐ YES ☐ NO
(27) Clarification Request Sent	
(28) Clarification Response Due	

(29) Change Request Review Date	
(30) Target Implementation Date	
(31) Change Review Meeting Results	

Attachment A-1

⊕ *BELL*SOUTH   Change Request Form

(32) CANCELED CHANGE REQUEST	☐ DUPLICATE	☐ TRAINING	☐ CLARIFICATION NOT RECEIVED
(33) CANCELATION ACKNOWLEDGMENT	☐ CLEC	☐ BST	DATE:

(34) APPEAL	☐ YES ☐ NO	
(35) APPEAL CONSIDERATIONS		

SECTION 2
This section to be completed by CLEC/BellSouth- External Explanation of Type 6 Defect Change Request

(36) PON #	N/a
(37) ERROR MESSAGE:	None
(38) RELEASE OR API VERSION (If applicable)	Encore Release 9.4
(39) DESCRIPTION OF DEFECT SCENARIO:	Unable to view Billed To Numbers (BTN), Pending Service Orders (PSO), and Local Service Freeze (LSF) indicators in LENS Customer Service Records (CSR). Also unable to view the number of directories ordered or delivered.

SECTION 3
This section to be completed by BellSouth – Internal Validation of Defect Change Request

(40) DEFECT VALIDATION RESULTS:	08/15/01 – BellSouth has determined that this is a LENS system defect. Workaround: CLECs should obtain copies of the CSR information and handle according to the type of request: Resale and Complex requests: Fax to the Complex FAX Servers UNE Requests: Fax to the UNE FAX Servers The centers are aware of this matter and are prepared to handle your fax requests as an interim solution. 09/04/01 – BTN portion of defect to be corrected in Release 10.0 on 09/29/01. 09/10/01 – PSO portion of defect to be corrected in Release 10.03 on 01/05/02. 10/02/01 – BTN portion implemented in Release 10.0 on 09/29/01.

(41) CLARIFICATION NEEDED:	☐ YES ☐ NO
(42) VALIDATED DEFECT IMPACT LEVEL:	☒ HIGH ☐ MEDIUM ☐ LOW
(43) VALIDATION TYPE:	☒ DEFECT ☐ FEATURE ☐ TRAINING ISSUE ☐ DUPLICATE
(44) DEFECT IMPACTS OTHER CLECS?	☒ YES ☐ NO
(45) INTERFACES IMPACTED BY DEFECT:	☐ EDI ☐ TAG ☐ LNP ☒ LENS

Attachment A-1

④ *BELL*SOUTH

Change Request Form

	☐ TCIF 7 ☒ TCIF 9
(46) TARGET IMPLEMENTATION DATE:	To be provided

Attachment A-1

④ **BELL**SOUTH

Change Request Form

Jointly Developed by the Change Control Sub-team comprised
of BellSouth and CLEC Representatives.

ATTACHMENT I

From:	Wagner, Mel [MWagner@birch.com]
Sent:	Tuesday, October 02, 2001 1:09 PM
To:	'Scott.Griffin@bridge.bellsouth.com'
Cc:	Dreier, Nicole; Pinick, Paul; 'Michael.D.Wilburn@bridge.bellsouth.com'; Anderson, Don
Subject:	RE: BellSouth Update for Change Request CR0459/LENS PSO, LSF, For mat

Scott,

Thank you for retrieving this response. To say the least, Birch is
extremely disappointed with the turnaround time to fix a defect that was so
quickly and vaguely rolled-out by BST. Additionally, based on this
breakdown Birch will be requesting that BST provide access to a LENS test
environment prior all releases. Birch will be anxiously awaiting the fix in
the 1/5/02 release, and will expect to have the opportunity to test this fix
prior to the release. Scott, I need you to make sure that Susan and others
realize the pain and counter-productive impacts felt by Birch Telecom. Per
our Change Request, I specifically outlined and provided examples that these
LENS issues impacted between 10-25% of our order volume. Additionally, we
are now using a manual workaround (need I say more).

As a new member to the Birch Change Management Team, Paul Pinick will be
responsible for thorough review of all requirements, testing, regression
testing, release fall-out follow-up, etc... I am disappointed that Birch
has to apply additional IT resource in hand-holding BST Change
Control/Release Management. While participating last week in Change Control
& UNE-P Forum, I as well as other CLEC's found BST efforts extremely
disturbing, untimely and ineffective. I realize my comments are vague, but
additional specific detail will be forth coming from the CLEC community.

As always, Birch and my Change Management Team's primary objective has been
and will be to work with BST to resolve issues through operational/technical
contacts and/or our account team. In fact, I feel we are slightly more
successful than other CLEC's by operating in this fashion, but the
possibilities are so much greater in working through a channel such as
Change Control. I have seen it work in other territories, but we will need
you assistance in making is work for both of our organizations in an
expeditious manner.

Looking forward to your support.

-Mel

-----Original Message-----
From: Scott.Griffin@bridge.bellsouth.com
[mailto:Scott.Griffin@bridge.bellsouth.com]
Sent: Tuesday, October 02, 2001 10:07 AM
To: NDreier@birch.com
Cc: mwagner@birch.com; Michael.D.Wilburn@bridge.bellsouth.com
Subject: FW: BellSouth Update for Change Request CR0459

Nicole-

I have spoken with Susan and her reply is below. At this time, she does
not see the need for a call as this change is so massive, there are
daily updates surrounding this defect. She has stated that the
information on the web is current and that the internal people know how
important this issue is and as a result, are working as quick as
possible to get it corrected.

Thanks!
SG

-----Original Message-----
From: Susan K. Hart

1

Sent: Tuesday, October 02, 2001 8:39 AM
To: Scott Griffin
Cc: Susan K. Hart
Subject: FW: BellSouth Update for Change Request CR0459

Scott:

As per our conversation yesterday, here's the status of this item:

The process of retrieving CSRs was totally changed, and with that
change, PSO is no longer shown on CSR info. Unfortunately, the critical
path to correct this item has a HUGE coding effort, which can't be
shortened. A software variance was also required to use an existing
SOCS contract which had previously not been used for LENS. With the
coding effort involved, there was not a way to get into a release before
10.3.

This defect is very impactful, and has a manual work around in place
that was published to the CLEC community by the Change Control Group.

Susan

> are you available for a call to discuss this defect? Thanks! SG
>
> -----Original Message-----
> From: NDreier
> Sent: Monday, October 01, 2001 2:57 PM
> To: Scott Griffin; MWagner
> Cc: NDreier
> Subject: RE: BellSouth Update for Change Request CR0459
>
>
> Scott,
>
> Do you have any status on this issue please?
>
> Thanks
> Nicole Dreier
>
> -----Original Message-----
> From: Dreier, Nicole
> Sent: Friday, September 28, 2001 11:34 AM
> To: 'Scott.Griffin@bridge.bellsouth.com'; Wagner, Mel
> Cc: Dreier, Nicole
> Subject: RE: BellSouth Update for Change Request CR0459
>
>
> Hi Scott,
>
> I work with Mel on the Change Conrtol team, looking forward to working
> with
> you. We received a notice from change control that item #3 from CR
0459
> will be corrected in a release this weekend.
>
> My question on CR 0459 is the following. Why is it taking so long to
> correct the other 2 defects? As Mel stated earlier, waiting until
> January
> is unacceptable to get a defect corrected.
>
> Birch Change Control would request that the other 2 defects be
addressed
> in
> one of the upcoming releases (October or November) or in a patch.
Back
> in
> early August (shortly after this encore release) BellSouth identified
> another defect which was a result of this same release. BellSouth was
> able

2

> to fix that problem in a patch over a weekend.
>
> The SME working this issue is Susan Hart. Can you please arrange a
> conference call for us with Susan? We would like to discuss the
> possibility
> of getting an earlier resolution to the defects.
>
> Thanks Scott. We appreciate your assistance.
>
> Nicole Dreier
> Change Management/Ops Support
> 816.300.1575
>
> -----Original Message-----
> From: Scott.Griffin@bridge.bellsouth.com
> [mailto:Scott.Griffin@bridge.bellsouth.com]
> Sent: Monday, September 24, 2001 10:15 AM
> To: MWagner@birch.com
> Cc: NDreier@birch.com
> Subject: RE: BellSouth Update for Change Request CR0459
> Importance: High
>
>
> Mel-
>
> It appears that this issue is an extremely hot topic and BellSouth
> realizes the importance of this issue. As a result, BellSouth is
> working diligently to get this implemented as soon as possible. I
have
> let our internal folks know your concerns for wanting this expedited
and
> they have informed me that they are working feverishly to get this
> implemented. This is such a hot topic, that the updates appear to be
> posted daily.
>
> Thanks!
> SG
>
>
>
> -----Original Message-----
>
> Scott, this one has a long history. It has already gone through all of
> the processes of CCP and CRB. The Change Control Mgmt Team sends daily
> updates on this one because of the importance of the impact on the
> CLECs. Thanks
>
> ***
> ********
> =->can you help with the following and maybe file this with the CRB on
> =->behalf of BellSouth? Thanks! SG
> =->
> =->-----Original Message-----
> =->From: MWagner
> =->Sent: Friday, September 14, 2001 3:40 PM
> =->To: Scott Griffin
> =->Cc: MWagner; NDreier
> =->Subject: FW: BellSouth Update for Change Request CR0459
> =->
> =->
> =->
> =->Scott,
> =->
> =->We haven't met quite yet, but I will be one of the primary
interfaces
> =->that
> =->you will work with from Birch Telecom. My role is BST Change
Control
> =->and
> =->some Operational responsibility.   I am in the position to escalate
> the

3

> =->below issue that impacts about 20% of our orders. If you like, you
> can
> =->obtain additional detail by reading CR0459. This problem developed
> as a
> =->resulted of changes that were not suppose to occur during a recent
> LENS
> =->release. So we are now in the position to wait 4-5 months for a
> =->BST-induced
> =->error. Not acceptable, but as you can tell my appeal was denied.
> =->
> =->Please advise.
> =->
> =->-Mel
> =->
> =->Mel Wagner Jr.
> =->Birch Telecom, Inc.
> =->Carrier Relations Mgmt.
> =->816.300.3800 (Phone)
> =->816-718-7715 (Cell)
> =->816.300.3350 (Fax)
> =->mwagner@birch.com
> =->
> =->
> =->
> =->
> =->-----Original Message-----
> =->From: Change.Control@bridge.bellsouth.com
> =->[mailto:Change.Control@bridge.bellsouth.com]
> =->Sent: Friday, September 14, 2001 2:38 PM
> =->To: MWagner@birch.com
> =->Cc: NDreier@birch.com
> =->Subject: RE: BellSouth Update for Change Request CR0459
> =->
> =->
> =->Mel,
> =->
> =->We acknowledge your appeal of the length of time that BellSouth has
> =->reported
> =->it will need to correct the "PSO" functionality in CR0459.
> =->
> =->Unfortunately, due to the "coding" effort for this defect, Release
> 10.3
> =->is
> =->the
> =->earliest that this can be accomplished, not merely the most
> convenient
> =->Release.
> =->
> =->We will continue to daily update the CLEC community on this issue.
> =->
> =->If you have any other questions, please let us know.
> =->
> =->Thanks.
> =->
> =->Change Management Team
> =->
> =->Received: from blsmsgims01.bls.com ([139.76.86.20] (may be forged))
> =->   by om1.al.bst.bls.com (8.8.6 (PHNE_17135)/8.8.6) with ESMTP id
> PAA15821
> =->   for <Scott.Griffin@bridge.bellsouth.com>; Fri, 14 Sep 2001
> 15:39:37 -0500 (CDT)
> =->
> =->Received: from blsmsgnav03 ([139.76.86.161]) by blsmsgims01.bls.com
> with SMTP (M
> =->icrosoft Exchange Internet Mail Service Version 5.5.2653.13)
> =->   id SWXX1HKV; Fri, 14 Sep 2001 16:39:36 -0400
> =->Received: from blsmsgspam2.bls.com ([139.76.67.21])
> =-> by blsmsgnav03 (NAVIEG 2.1 bld 75) with SMTP id
M20010914163936316419
> =-> ; Fri, 14 Sep 2001 16:39:36 -0400
> =->Received: from kcotsmtp0.birch.com by blsmsgspam2.bls.com for

4

> Scott.Griffin@brid
> =->ge.bellsouth.com; Fri, 14 Sep 2001 16:39:36 -0400
> =->Received: from kcdcex00.birch.com ([10.38.64.26])
> =-> by kcotsmtp0.birch.com (NAVGW 2.5.1.6) with SMTP id
> M20010914153752117662
> =-> for <Scott.Griffin@bridge.bellsouth.com>; Fri, 14 Sep 2001
15:37:52
> -0500
> =->Received: by kcdcex00.birch.com with Internet Mail Service
> (5.5.2653.19)
> =-> id <SMPL5CVK>; Fri, 14 Sep 2001 15:40:19 -0500
> =->Message-Id:
> <7922C6A44D81D411AC1F009027E854C002A5AAF0@kcdcex04.birch.com>
> =->From: "Wagner, Mel" <MWagner@birch.com>
> =->To: "Scott Griffin (E-mail)" <Scott.Griffin@bridge.bellsouth.com>
> =->Cc: "Dreier, Nicole" <NDreier@birch.com>
> =->Subject: FW: BellSouth Update for Change Request CR0459
> =->Date: Fri, 14 Sep 2001 15:40:13 -0500
> =->MIME-Version: 1.0
> =->X-Mailer: Internet Mail Service (5.5.2653.19)
> =->Content-Type: text/plain;
> =-> charset="iso-8859-1"
> =
>
>
> Received: from blsmsgims02.bls.com ([139.76.86.32] (may be forged))
> by om1.al.bst.bls.com (8.8.6 (PHNE_17135)/8.8.6) with ESMTP id
PAA18678
> for <Scott.Griffin@bridge.bellsouth.com>; Mon, 1 Oct 2001 15:02:12
-0500 (CDT)
> Received: from blsmsgnav03 ([139.76.86.161]) by blsmsgims02.bls.com
with SMTP (M
> icrosoft Exchange Internet Mail Service Version 5.5.2653.13)
> id 4CF5CMXV; Mon, 1 Oct 2001 15:56:39 -0400
> Received: from blsmsgspam1.bls.com ([139.76.67.20])
> by blsmsgnav03 (NAVIEG 2.1 bld 75) with SMTP id M20011001160211011655
> ; Mon, 01 Oct 2001 16:02:11 -0400
> Received: from kcotsmtp0.birch.com by blsmsgspam1.bls.com for
Scott.Griffin@brid
> ge.bellsouth.com; Mon, 1 Oct 2001 16:02:07 -0400
> Received: from kcdcex00.birch.com ([10.38.64.26])
> by kcotsmtp0.birch.com (NAVGW 2.5.1.6) with SMTP id
M20011001114533721454
> for <Scott.Griffin@bridge.bellsouth.com>; Mon, 01 Oct 2001 14:53:37
-0500
> Received: by kcdcex00.birch.com with Internet Mail Service
(5.5.2653.19)
> id <TR37KBTH>; Mon, 1 Oct 2001 14:56:53 -0500
> Message-Id:
<417611B9B24FD51182A00008C7D9B6FD0175722C@kcdcex06.birch.com>
> From: "Dreier, Nicole" <NDreier@birch.com>
> To: "'Scott.Griffin@bridge.bellsouth.com'"
<Scott.Griffin@bridge.bellsouth.com>,
>
>   "Wagner, Mel" <MWagner@birch.com>
> Subject: RE: BellSouth Update for Change Request CR0459
> Date: Mon, 1 Oct 2001 14:56:52 -0500
> MIME-Version: 1.0
> X-Mailer: Internet Mail Service (5.5.2653.19)
> Content-Type: text/plain;
> charset="iso-8859-1"
>

ATTACHMENT J

MEETING NAME	MINUTES PREPARED BY:	DATE PREPARED
CLEC Test Environment – User requirements CR#EDI030300_001)	Cheryl Storey – Change Control Team	1-18-01

Participants/Attendees

PARTICIPANT	COMPANY	PARTICIPANT	COMPANY
Tammy Burkhart	First Choice Comm	Tyra Hush	WorldCom
Valerie Cottingham	BST – CCP	Joan Wilwerding	Birch Telecom
Cheryl Storey	BST - CCP	Bill Wahl	KPMG
Jay Bradbury	AT&T	Torrance Sanford	BST
Dorea Raia	WorldCom	Michelle Woods	KPMG
Rich Bobik	AT&T		

Meeting Information History

DATE	START TIME	END TIME
1/18/01 Conf. Bridge	1:00 PM EST	2:30 PM EST

MEETING PURPOSE

- **Provide status of project**
- **Review/discuss user requirements**

MEETING MINUTES

Agenda Items	Discussion
1. Overview/Scope	Torry Sanford, Project Manager, stated that BellSouth has been working on incorporating CLEC concerns into the scope and User Requirements for the test bed effort. The scope of the project is to allow CLECs to test against BellSouth's internal applications.

Agenda Items	Discussion
2. Review of User Requirements	Torry led the review of the User Requirements. Jay (AT&T) raised the question on Assumption 5.5 regarding why LENS was not included. The response provided was that LENS is a presentation layer developed by BST. LENS will be reproduced in the test environment for BellSouth internal use only. Joan (Birch Telecom) also requested that RoboTAG be supported. **SEE ACTION ITEM 1.** Tyra (WorldCom) questioned if the testing period had been established. The response provided was that the test bed will support CLEC testing of a release 30 days prior to implementation into production and 60 days after production. The testing duration may vary for each CLEC depending upon what level of complexity needs to be tested. Jay (AT&T) questioned Assumption 5.8 – BellSouth will do connectivity testing with each CLEC/Vendor in this test bed at the beginning of the test window. Is the CLEC test bed the vehicle for the initial connectivity for a new CLEC/Vendor? **SEE ACTION ITEM 2.** Jay (AT&T) questioned Assumption 5.10 – hours of operation. The hours of operations in the User Requirements state 9AM to 5PM EST. In the Issues Log, No. 1031-12, it states 8AM to 5PM EST for test bed support. **SEE ACTION ITEM 3.** Tyra (WorldCom) questioned Assumption 5.11 regarding certification. Clarification was requested. **SEE ACTION ITEM 4.** Jay (AT&T) questioned Assumption 5.20 regarding LSRs that are designed to fallout will they route to the LCSC. The response provided was yes; LSRs that are designed to fallout will follow the normal process in the test environment. Jay (AT&T) questioned Assumption 5.21 regarding profiles. The assumption reads: "Normal service rep profile capability will be provided in the test environment. New profiles will need to be established as desired in this environment. Existing production profiles will not function in this environment." Clarification on this assumption was requested. **SEE ACTION ITEM 5.** Jay (AT&T) questioned Requirement #11 – define "New Solutions". The response provided was products/services (ex: XDSL) that route through another ordering system will be rejected by the processing systems and an error message returned to the CLEC. "New Solutions" refers to the new Telcordia architecture.

Agenda Items	Discussion
3. Target Implementation Date	The target implementation date for the CLEC Test Bed is the end of 1st quarter, 3/31/01. BellSouth plans to have tested with a CLEC by this date also. Tyra (WorldCom) requested a schedule/timeline. Torry advised BellSouth is currently in the process of developing a test plan, which will provide this information. The test plan should be available once the test bed is implemented. BellSouth will also be providing test accounts.
4. Other Questions/Issues	It was recommended that CLECs submit any questions/issues regarding the CLEC Test Bed through Change Control. **SEE ACTION ITEM 6**.
5. New Action Items	1. Assumption 5.5 – Address the exclusion of LENS and RoboTAG being supported by the CLEC Test Bed. (BellSouth)
	2. Assumption 5.8 – Provide clarification on whether the CLEC Test Bed will be the vehicle for the initial connectivity for a new CLEC. (BellSouth)
	3. Assumption 5.10 – Address the reason for the change in hours from 8AM to 9AM for test bed support. (BellSouth)
	4. Assumption 5.11 – Provide clarification on what certification must be completed before use of the CLEC test bed. Also provide information on when BellSouth quality assurance testing is complete before moving to the test bed environment. (BellSouth)
	5. Assumption 5.21 – Provide clarification regarding the profiles. (BellSouth)
	6. CLEC community should submit any questions/issues regarding the CLEC Test Bed to Change Control. (CLEC Community)